

PURSE PARTY!!!

Given by: Corey Peterson

Where? Whispering Pines Community Center at CCMCF

When? Monday, March 15, 2010 from 10:00 am-???

Stop in to see a selection of designer replica purses and wallets, designer replica sunglasses, novelty designer replica jewelry, and diaper bags. RSVP's are not necessary, just come by and join in the fun. If you have questions, please call Melissa at 269-962-5458.

SPECIAL CARE VALENTINE'S DAY

The residents of the Special Care Neighborhoods attended the community Valentine's Day dance and had a wonderful time. We were especially pleased to see that Russ Boland from Maple Grove Neighborhood was crowned the Valentine's King! On Thursday, February 11, the two Special Care Neighborhoods gathered together to enjoy Valentine's Day treats and singing. The two neighborhoods have also been coming together for bowling and bingo.

RESIDENT PRIVATE TELEPHONE PROCEDURE

All resident rooms are wired for telephones. Telephone service is a contract between the resident and the phone company. The resident contacts the phone company and selects the services wanted. The resident can order new service or have an existing number moved here. The resident provides his or her own telephone.

Once we have dial tone, the facility will direct it to the resident's current and future bed site. The facility needs the ATT customer number of each resident having a telephone. This number is the 10-digit telephone number plus the three or four numbers that follow it on the account billing. This enables us to notify ATT of telephone moves. ATT will refuse to provide service to a new resident where service used to be if they have not changed their records to show there is no longer a telephone at that location.

Importantly, we ask that portable phones not use the 900MHz or 2.4GHz frequencies. Our wireless internet system may cause static on these telephones.

There are choices on how to bring telephone service to a resident's room. If a non-ATT number is to be moved here, that provider needs to be contacted. If you have any questions, feel free to contact Gordon Stewart at extension 132.

Option A

Contact ATT residential customer service at 1-800-288 2020. Provide the facility name and address and the resident's room number and bed number (if semi-private). ATT's fee to activate/de-activate/move a line is \$42.50 (as of 6/3/08). When you are told the expected installation date and phone number give this information to the

facility receptionist. Please tell ATT that the installation must happen between the hours of 8am and 2pm, Monday through Friday and not on holidays recognized by the facility.

Option B

Access ATT's website at www.att.com. Select the "Home Phone" tab, then either "Move a Line and Save" or "Not Yet an ATT Customer?" and complete the process. The activation fee is waived when the application is done this way. Note customer service personnel at ATT cannot help you with this on-line process. If customer service personnel are involved in any way with the activation process the fee may be charged.

When you are told the expected installation date and phone number give this information to the facility receptionist. Please tell ATT that the installation must happen between the hours of 8am and 2pm, Monday through Friday and not on holidays recognized by the facility.

Lifeline

Lifeline is a reduced-charge phone service for those who meet certain financial criteria. Qualifications are based on income and participation in certain public assistance programs. Qualifying customers have one-half of the installation fees credited (if installation is within 60 days of qualifying) and \$10.12 taken off the standard monthly charges. The resident will have their monthly bill reduced by another \$2.27 if over 65 years of age.

Contact Lifeline at 1-800-621-8650 to pre-qualify. Lifeline sends an application after pre-approving. Full details and applications are available at ATT's website: www.att.com/lifeline.

WELCOME

Margaret Gilkison

FAREWELL

Richard Frederick

GOOD LUCK

Darlene Stamm



CCMCF residents donate to Haiti relief fund.